

THE PERKS OF PARENT TO PARENT SUPPORT AND COMMUNICATION CHOICES:

REAL LIFE SHARING BEFORE AND AFTER GBYS PARENT PANEL

Presented by:

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WHO ARE WE? - PRESENTERS

- Carrie Balian
- Andrea Marwah

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Hear from parents who benefited from parent to parent support from the start.

Learn how parents receive unbiased communication information. Gain insight on the parent perspective and what it's like to raise children who are DHH.

AGENDA



PARENT SUPPORT

More than just one way...

WHAT CAN PARENT SUPPORT LOOK LIKE

- 1. One on one
- 2. Resources/Materials
- 3. Informational/Educational Opportunities
- 4. Group

ONE ON ONE — PERSONALIZED SUPPORT

- What works for them being open to all options
 - Phone, email, facetime, text, in person
- Over the years
 - Beyond the Diagnosis stage
- Professional
 - Unbiased
 - Paid position vs Volunteer
- Culturally sensitive
 - In their natural language
- Relatable
 - Someone who is walking in the same shoes
- When we started vs today
 - Technology
 - Drive thru mentality

PARENT TO PARENT SUPPORT

Looking at this from the LTFU perspective...

- Reduced possibility of a "let me get back to you on that" response
- Connection, Validation and Believability
- Less chance of a fake it till you make it response from new parent
- Reduced feeling of a "big brother" system

Looking at this from the "next steps"

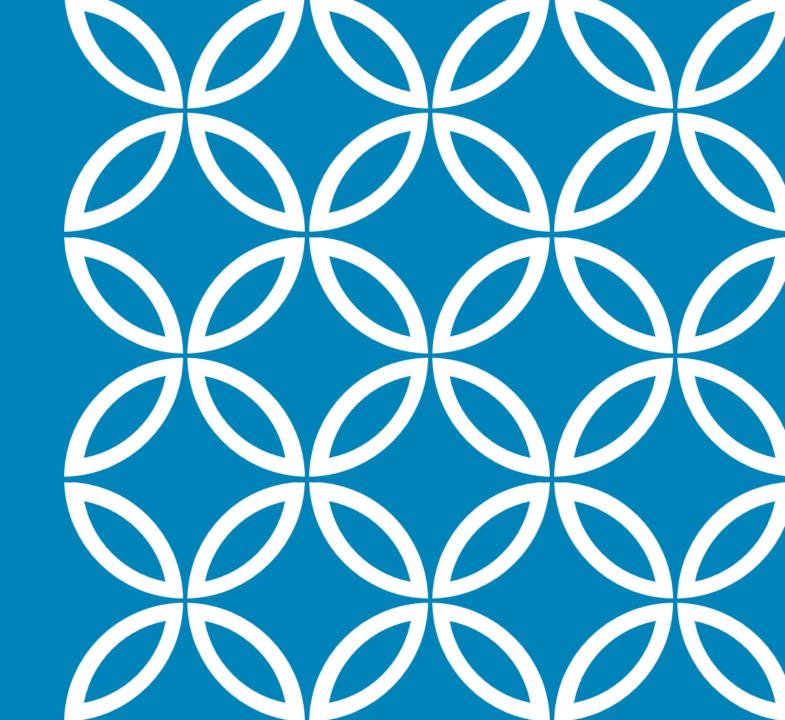
- Immediate access to services, connections in the community
- Reduced stress and uncertainty in the family

CONNECTIONS

- Family Based Organizations (FBO's) have the support of the FL3 program
 - Materials
 - Connections to other FBO's for trouble shooting and enhancing programs
 - Ongoing training
 - Equal access and opportunities
 - Time saving

TODAY'S PANEL

Their journey full circle



WHO ARE WE? - PANELISTS

- Jessica Quiros
- Lydia Hernandez
- Mariana Barquet

- 1. Newborn Hearing Screening results?
- 2. Age of your child when diagnosed?
- 3. Age of your child now?
- 4. Any history of deafness in your family?
- 5. Family dynamics?

PANELIST BACKGROUND

- 1. Who referred you to one on one support through Guide By Your Side (GBYS)?
- How old was your child when you were connected to GBYS?
- 3. What was your initial feeling when you were offered one on one support through GBYS?
- 4. How did you feel after that initial meeting with your Parent Guide?
- 5. Did anyone else from your family meet or talk with the guide at any time?

GETTING CONNECTED

- 1. Did you already have a communication plan before meeting with your Parent Guide?
- 2. If so, did you still discuss communication options with your Parent Guide?
- 3. After discussing communication options what were your feelings?
- 4. So far on your journey of raising your child has your communication choice changed in any way?
- 5. Was there ever a time that you felt judged or pressured for the communication choice you chose or perhaps didn't choose? If so, how did you feel and how did you handle that situation?

COMMUNICATION

- 1. Outside of communication choices how did your Parent Guide support you and your family?
- 2. Did working with your Parent Guide change the way you parented or viewed your child?
- 3. Was that change positive?
- 4. Share 2 3 words of how you felt after working with your Parent Guide?
- 5. What was one key thing the Parent Guide did or said that stuck with you?

SUPPORT

- 1. How has working with a Guide made an impact on you outside of your family?
- 2. How long did you work with a Guide before moving into a leadership role?
- 3. If you could name one thing that most of your families are concerned about what would it be?
- 4. Thinking back on conversations with families what interaction or conversation do you feel was the most pivotal or memorable?
- 5. If there is one thing that you would share with professionals about parent support through a program like GBYS what would you say?

LEADING THE WAY

THANK YOU

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