



Online Provider Telehealth Training Modules

EHDI National Conference
March 20, 2018



COLORADO
Office of Early Childhood
Department of Human Services

Overview

- Why Colorado developed the training
- Philosophy behind the training



Organization of Training

- Four modules

Early Intervention Colorado | 1,4 Course Learning Objectives

You will learn...

- Module 1**
Introduction
 - What is telehealth?
 - Why telehealth (benefits)
 - Misconceptions about telehealth
 - How it supports Early Intervention
- Module 2**
"All the Details"
 - Rules and regulations in Colorado
 - Technology requirements
 - Reimbursement basics
- Module 3**
"How to"
 - Best practices
 - Preparation
 - Running a session
 - Troubleshooting
- Module 4**
Time to Practice
 - Practicum videos
 - Interactive activities
 - Expert videos
 - Final exam

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- Developed with the help of People Productions
 - Cost



The Training is Interactive

Gauge your preconceptions

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
I didn't get into practice to talk to patients via computer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Doesn't encourage relationship	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technology is scary	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Takes too long	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

Click me!

Submit

Write about your thoughts on telehealth. Did you have any preconceptions about telehealth? How do you feel about it now?

Type your text here

Save to My Journal



Module 1



1.5 How Does Telehealth Support the EI Model.mp4



1.9.9 Case Example #3 (expert Explanation)-1.m4v



3.2 Telehealth With Multiple Providers-1.m4v



Module 2



2.6 Family Has Requested To Use Platform That Is Not Hipaa Compliant (expert Explanation)-1.m4v



2.6 Family Feels Unsure About Technology (expert Explanation)-1.m4v



Video Showing “How To”

- OT Telehealth at Mealtime



3.2 Ot Telehealth At Mealtime-1.m4v



Coaching



3.5.2 Coaching Behavior-1.m4v



Practicum



4.4 Practicum Video #2-1.m4v



4.4.1 Reviewing Obstacles And Appropriate Solutions For Practicum Video #2 (expert Explanation)-1.m4v



Overcoming Obstacles



3.5.3 Overcoming Obstacles-1.m4v



Data Collected

- Surveys sent to
 - Local Program Administrators ($n=8$)
 - Service Coordinators ($n=39$)
 - Providers ($n=112$)
 - Families ($n=2$)

At this time, 1.8% of our families are receiving their services via telehealth



More Data

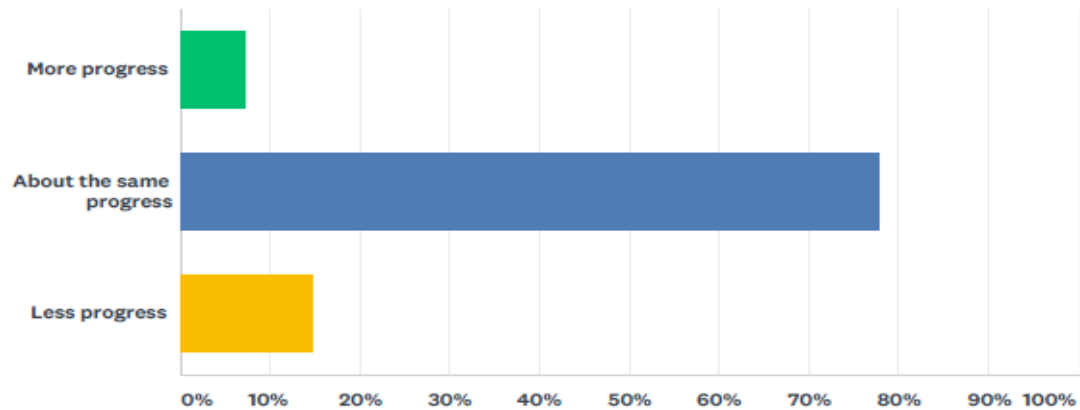
- Most respondents indicate that telehealth is used for:
 - inclement weather
 - illness
 - to address provider shortages
 - to reduce travel
- Respondents like the flexibility telehealth offers
- There is still an over-riding impression that telehealth is not family-friendly, it's impersonal, and it's not as good as in-person visits



Provider Results

Q4 Compared to children I see in person, I find that the children I see via telehealth sessions make:

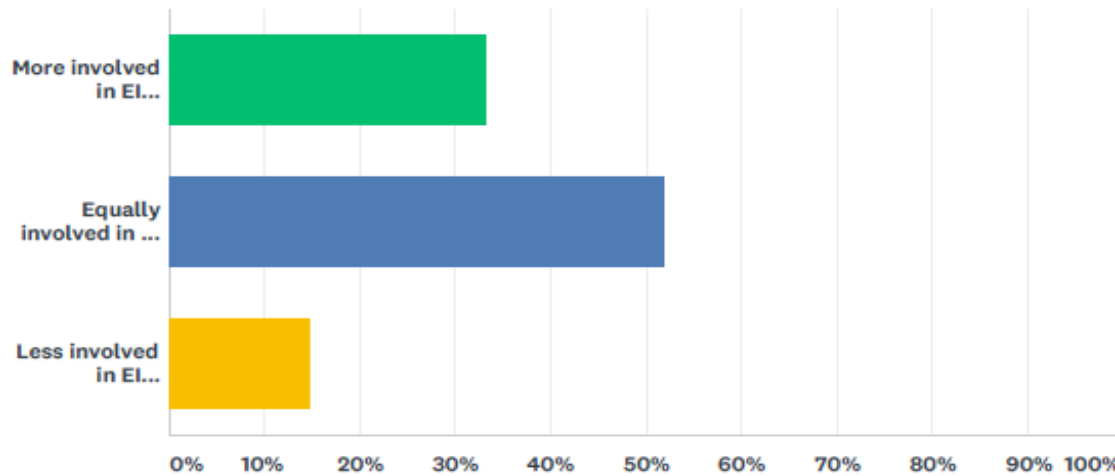
Answered: 27 Skipped: 85



Provider Results

Q5 Compared to families I see in person, I find that the parents/caregivers I see via telehealth sessions are:

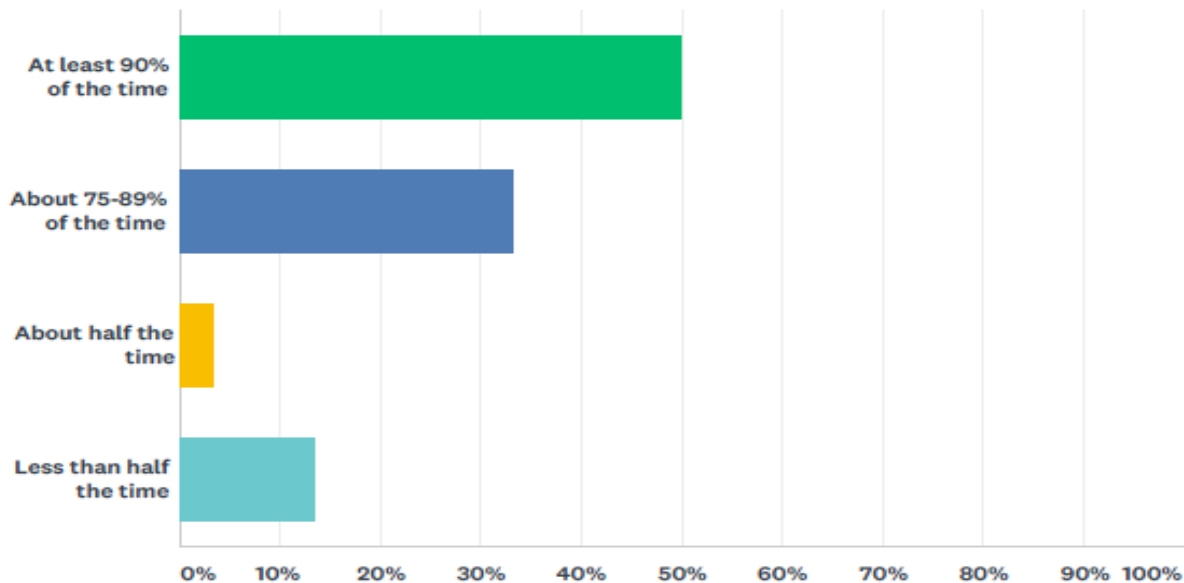
Answered: 27 Skipped: 85



Provider Results

Q6 The technology I use works:

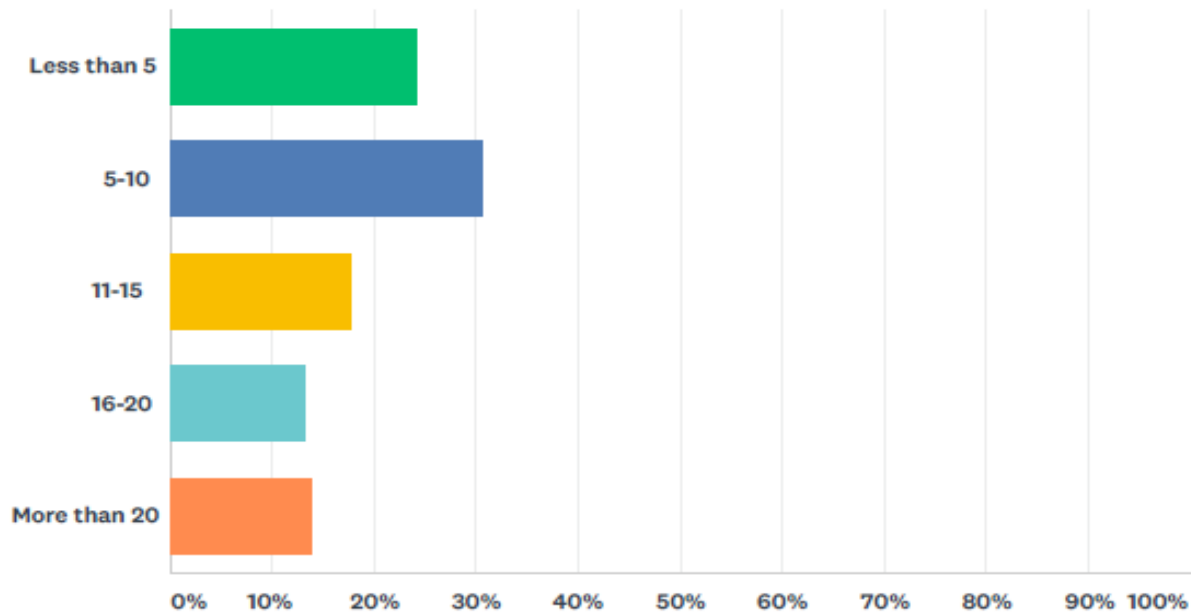
Answered: 30 Skipped: 82



Provider Results

Q12 Years of experience in early intervention

Answered: 107 Skipped: 5



Comments from Providers

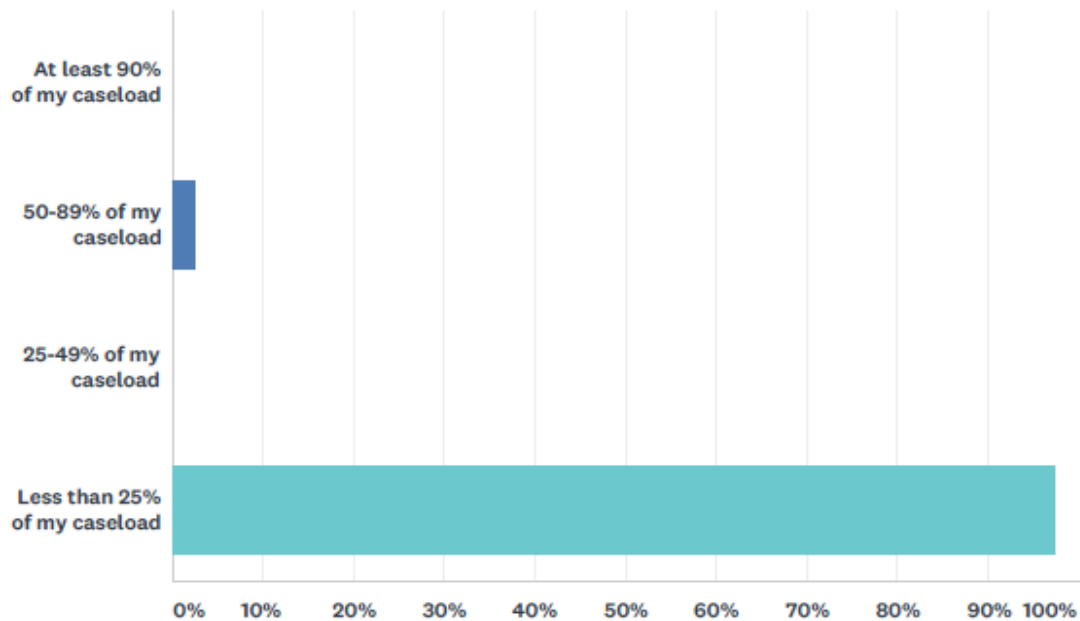
- “It engages the family even more, they have to gather materials and you give them direct instruction on how to carry out techniques”
- “I have used telehealth in the past for a few clients. Once the family and I figured out how to best use the time and how to set up their environment for success, it was very positive. This was used primarily because the families lived far away. We were able to have more sessions because the time needed for travel was eliminated. Extra sessions were helpful for the child and family. Personally, it was very helpful for me in terms of time, gas, and wear/tear on my vehicle. I felt that in at least one case, tele sessions were better organized as the parent began to plan ahead for our 'meetings' and have a list of comments/questions available for me. This did not happen with direct visits before that.”



Service Coordinator Results

Q1 Telehealth is used with the following:

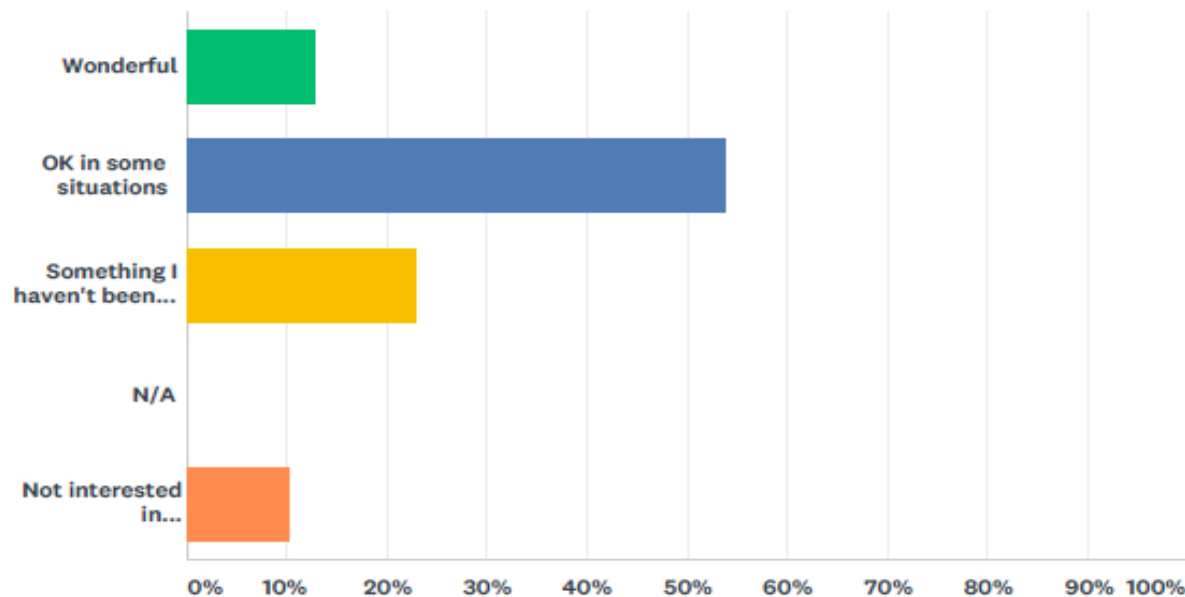
Answered: 39 Skipped: 0



Service Coordinator Results

Q3 Regarding telehealth, I think that it is:

Answered: 39 Skipped: 0



Comments from Service Coordinators

- “Families don't get to know the therapist as well. Many of the EI therapy sessions are very hands on and hard to do over the computer.”
- “Being rural, I don't want families to think they are getting a ‘lesser’ version of therapy.”



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Questions?

The telehealth training is available from the EI Colorado website -
Providers/
Training



www.eicolorado.org



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